# **ATIC Accessibility**

# To support the accessible community in making informed travel decisions for their individual needs

# This report prepared for:

Business name: Margaret River Elopements

Contact for enquiries: Caz Copeman

Contact Number: 0406 925197

Contact Email: me@margaretrivermarryme.com

Website: www.margaretriverelopements.com

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# **ATIC Accessibility**

The following pages provides travellers with information on the businesses facilities and amenities which aims to support the traveller to make an informed decision on whether the business is suitable for their individual needs.

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# **OVERVIEW**

#### **Business Overview**

The business has the following products/services available



# **Bookings**

The business offers the following methods for bookings and enquiries:

- Phone
- Email
- Webportal

If there was any individual special needs required I would ask the persons involved to contact me

#### Communications

- Our business offers the following alternative communication methods
- Plain English

Not specified

# **Guide Dog and Service Animals**

The business provides the following services for services animals:

I would always create a wedding to suit a persons individual needs and we together would discuss these needs

# **GENERAL**

### Pre-arrival, arrival and reception

The business has the following in place to support guests during pre-arrival, arrival and reception

- Booking information and websites are compatible with screen readers
- Information and maps are available in written form
- In addition, the following further information can assist guests:

Dunsborough Beach Cottages and Margaret River Elopements is happy to work with any persons individual needs if they contact me.

• In addition, the following further information can assist guests:

I am happy to work with any individual needs that is required should the persons contact me.

• In addition, the following further information can assist guests:

I dont have a carpark

#### **External Paths**

External paths of travel have the following amenities are in place

• Surfaces are concrete, asphalt, smooth paving or hard packed fine gravel (max aggregate size 13mm)

The width of the smallest pathway is:

I would need to discuss this with the couple pending on the location they would like to marry

I dont have a particular location and I would always discuss with the persons involved

I dont have a particular location

• In addition, the following further information can assist guests:

No steps as no particual location

• In addition, the following further information can assist guests:

# **TOUR OPERATORS**

• In addition, the following further information can assist guests:

I do not drive any persons to the destinations

#### Guides

- Use of clear/simple English
- Correct pronunciation for lip readers

Image(s)



MRE\_Black

• In addition, the following further information can assist guests:

I dont have a Tour Route as such

## **Report Disclaimer**

Please note that this business report, provided as a result of the use of the diagnostic assessment, is for information purposes only.

Australian Tourism Industry Council (ATIC) cannot guarantee the accuracy of respondent's answers, or that they are fully representative of your business. Therefore, ATIC does not warrant or guarantee any particular outcome in respect of your businesses self-assessment.

This report is intended as guidance only for your business and should not be relied on for future marketing considerations. ATIC recommends that you seek your own independent advice as well as the results from the diagnostic.

Links to external web sites are inserted for convenience and do not constitute endorsement of material at those sites, or any associated organisation, product or service.

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